

STIGO PRODUCT WARRANTY

Stigo product comes with **2 years** warranty valid from the date of original retail purchase of the product. The warranty is provided by the trader that sold the product. The trader is organizing the repair, replacement, price reduction or refund if goods you bought turn out to be faulty.

The warranty shall cover all Stigo products that are available exclusively from Stigo resellers. The warranty extends exclusively to Stigo products that are new and exhibit a material or production defect. All other parts and components shall be excluded from this warranty.

The Stigo original battery is guaranteed to have 70% of its original tested capacity by the end of the warranty period.

WARRANTY EXCLUSION

The following components/parts and circumstances shall be excluded from this warranty or lead to exclusion from this warranty:

- If the vehicle is technically modified without the approval of the manufacturer
- Installation of incompatible or non-original parts
- Wear-and-tear parts (see definition below)
- Any modification of the version as delivered
- Repairs that have not been carried out by specialists certified by Stigo
- Inappropriate use and transport (see User Manual)
- Missing service inspections within an appropriate period (see User Manual)
- Inappropriate maintenance (see User Manual)
- Damage resulting from incorrect adjustments or worn components
- Consequences of a fall or accidents
- Damage caused by climatic conditions or normal wear
- Damage due to unsuitable cleaning agents
- Stigo explicitly exempts from coverage any damage on bikes used for jumping, stunt riding, rental programs, observed trials and any similar extreme riding or events
- Warranty of the battery is void if battery is charged or stored below +15C (59 degrees F)
- Warranty of the battery is void if battery is not charged within 2 months
- Damage occurring during shipment of the products (such claims must be presented directly to the shipper)
- Products whose VIN number (13-digit number on headset and under the bike) have been altered, defaced or removed

The following parts shall constitute wear-and-tear parts and be excluded from this warranty:

- Moving parts made from rubber
- Brake pads and disks
- Springs
- Rim flanges/brake surfaces
- Bar grips, horn & power buttons
- Bearings and bearing seats
- Airtight seals/O-rings
- Tires
- Rubber cushions (under the saddle)
- Any tapes, also anti-slip tapes on footrests
- Actuating cables and outer sleeves
- Rubber rings/grommets

NO FURTHER WARRANTY CLAIMS

The warranty provisions of Stigo are comprehensive and definitive. Stigo shall be exclusively authorized to rule on any warranty claims for Stigo products.

LIMITATION OF LIABILITY AND EXCLUSION OF LIABILITY

Stigo's liability for damage resulting from defects to the Stigo product shall always be limited at most to the original purchase price of the Stigo product in question. Stigo shall therefore in no circumstances accept liability for damage caused by force majeure events, chance occurrences and/or unforeseeable events, or consequential damage, in other words for direct or indirect damage, lost profit or other losses that may result from a defect to a Stigo product. Any liability for damage that may occur through use of the Stigo product by third parties shall likewise be excluded. Solely the buyer or rider shall be responsible for such damage to third parties. The above limitation of liability and the exclusion of liability shall not apply to the extent that Stigo is liable on the basis of legally compulsory regulations.